



# CUYAHOGA COUNTY MEDICAL SERVICE



## Cuyahoga County Medical Service

### What is Cuyahoga County Medical Service?

Laketrans door-to-door Dial-a-Ride service extends into Cuyahoga County for medical trips. Laketrans travels to major medical facilities in Cuyahoga County, including but not limited to:

- Cleveland Clinic Main Campus
- Cleveland Clinic Euclid Hospital
- Cleveland Clinic Hillcrest Hospital
- Cleveland Sight Center
- Cleveland VA Medical Center (Wade Park)
- CWRU Dental School
- Euclid Center for Dialysis Care
- Euclid Medical Plaza
- Lakeland Medical Building
- UH Richmond Medical Center
- UH Cleveland Medical Center
- Other Cuyahoga County Medical Facilities (2nd Monday & 2nd Thursday of each month)

### Hours of Operation

#### Cuyahoga County Medical Service

**Monday – Friday**

8 a.m. to 4 p.m.

*Cuyahoga County Medical Service does not operate on Saturday.*



#### Tips for Dial-a-Ride

Cancel your trip a least 2 hours in advance to prevent being a no-show.

## Out of County Fare

### Cuyahoga County Each Way

**Regular Fare**

**\$20.00**

**Reduced Fare**

**\$5.00**

With Golden Buckeye/Medicare/  
ADA/Student Reduced Fare Card

**Children (2-12 years)**

**\$5.00**

Under 2 Free

**Veterans to Medical  
Appointments**

**Free**

Attendant Rides Free

**Medicaid NET**

**Free**

With JFS Pre-Approval

## Medical Service Reservations

### Making a Reservation for Cuyahoga County Medical Service

Cuyahoga County Medical Service reservations can be made by calling Laketran Customer Service 2-10 business days in advance of your trip at 440-354-6100, toll-free 1-888-LAKETRAN, or online at [www.laketran.com](http://www.laketran.com) with Request-a-Ride.

Cuyahoga County Medical Service reservations book very quickly so it is recommended to make your reservation as early as possible.

#### Did You Know?

Dial-a-Ride buses are equipped with wheelchairs, first aid kits, umbrellas, and seat belts and drivers are CPR certified to ensure your safety.



**Before you call, please have the following information ready for the person who will be riding the bus:**

- Doctor's name
- Name of medical facility
- Doctor's address with room number, building name and/or building entrance
- Doctor's phone number
- Appointment time

If you need to cancel a reservation, call the 24-hour cancellation line at 440-350-1099. Cancellations must be made 2 hours before the beginning of your pickup window or it is counted as a no-show.

## University Circle Medical Facilities

### Getting to University Circle Medical Facilities

Laketran's Dial-a-Ride service travels to the University Circle area Monday–Friday for medical appointments. Customers choose from three daily departure times and five daily return trips. Laketran will pick you up during the pickup windows listed to guarantee you arrive downtown on time for your appointment.

Home Pick-ups begin	Arrive at University Circle	University Circle Departures
6:15 a.m. - 6:45 a.m.	8:30 a.m.	11:30 a.m.
9:15 a.m. - 9:45 a.m.	11:30 a.m.	12:30 p.m.
12:45 p.m. - 1:15 p.m.	2:30 p.m.	2:30 p.m.
		3:30 p.m.
		4:30 p.m.