

Travel Training Testimonials

“Laketran travel trainers are wonderful to work with, they take the time to explain all that Laketran has to offer and provide you with the best travel options to fit your needs, in my case, traveling with a guide dog. The individual attention that they provide is another great example of the high quality customer service Laketran offers.”

Terry McCann

Laketran Rider

“We have been extremely pleased with Laketran’s Travel Training program. Group and individual travel training options have increased students’ skills and confidence to explore Laketran’s local routes as a first choice for independent travel in Lake County. It is definitely a realistic option for many students.”

Nancy Hackney

Willoughby-Eastlake Schools



WELCOME TO YOUR NEW TRAVEL COMPANION

Your commute with Laketran just got easier.



The new **Laketran App** is the fastest and easiest way to all your real-time information.

Plan Your Trip | Track Your Bus | Call Dial-a-Ride

DOWNLOAD THE LAKETRAN APP TODAY!



Stay Connected with Laketran



Bus Buzz: Laketran’s monthly e-newsletter informing you about agency news and programs.



Rider Alerts: Laketran will text or email you delays or route changes. Receive alerts via text or email. To subscribe to text message rider alerts, text LAKETRAN to 313131 (message and data rates apply.)

LAKETRAN

1-888-LAKETRAN | www.laketran.com

Travel Training

Learning to ride Laketran is just steps away



Training for all Laketran Services



PARK-N-RIDE



LOCAL



DIAL-A-RIDE

LAKETRAN

Laketran's Travel Training Program

Steps to an independent you!

With **Travel Training**, you'll learn how to make the most of Laketran's services and gain the confidence you need to travel around Lake County independently.

GET STARTED TODAY!

- 1** Call Laketran at 440-350-1067 and tell them you're interested in learning more about **Travel Training**.
- 2** Schedule a time with a travel trainer to complete a **Travel Assessment**. This can be done in person or over the phone.
- 3** Our travel trainer will meet with you or your group to discuss Laketran's services and help you decide what services best fit your needs.
- 4** Your travel trainer will help you plan your itinerary and accompany you on your first Laketran trip.

Travel Training is a self-paced program where an individual or small group can learn to ride Laketran to destinations specific to his/her needs.

TRAVEL TRAINING TEACHES YOU TO:

- Plan a trip or make reservations
- Read a schedule
- Transfer from one bus to another
- Use Laketran's real-time rider tools
- Pay your fare
- Understand options for people with disabilities
- How to use our mobile app

Travel Training is available to any Lake County resident or group interested in learning more about Laketran.

TRAVEL TRAINING IS AVAILABLE TO:

- Anyone without transportation
- Seniors & Senior Centers
- Caregivers
- Youth & Schools
- People with disabilities
- Community Organizations
- People looking to save on the cost of transportation
- Health and Human Service agency staff (social workers and case managers)

Benefits of Travel Training:

- Access to low-cost transportation
- Stay healthy & active in the community
- Gain freedom, mobility & independence
- Use of safe & reliable transportation
- IT'S FREE