



1-888-LAKETRAN | www.laketran.com

555 Lakeshore Blvd. Painesville Twp., OH 44077

Complementary ADA Paratransit Service for Out-of-Town Visitors

If you are visiting Lake County, and have been determined eligible by another transit or public agency, then Laketrans will honor that eligibility while you are here.

1. Before you arrive or before you need to use ADA complementary paratransit service, you need to provide proof of your eligibility from your “home” agency.
 - a. Contact your local certifying agency. Ask them to notify the Laketrans Customer Outreach Specialist of your ADA eligibility OR
 - b. Provide documentation to the Laketrans Customer Outreach Specialist of your eligibility directly.
2. A visitor can present, if the individual’s disability is not readily apparent, proof of disability and proof of visitor status.
 - a. Proof of disability can be a letter from a doctor or rehabilitation professional.
 - b. Proof of visitor status can be a proof of residence somewhere else that is not within Laketrans’s jurisdiction.
3. You will be able to use Laketrans’s Paratransit service for 30 days during a calendar year.
4. If you need service beyond 30 days, you will need to apply for local ADA certification.

If you are a resident of Lake County and are traveling:

1. Contact the Laketrans Customer Outreach Specialist for help in notifying your destination city of your ADA certification.
2. The length of time you are allowed to use the service will be determined by their local policy.

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