



MAP SYSTEM

WELCOME TO YOUR NEW TRAVEL COMPANION

Your commute with Laketrans just got easier.



The **Laketrans App** is the fastest and easiest way to all your real-time information.

Plan Your Trip | Track Your Bus | Call Dial-a-Ride

DOWNLOAD THE LAKETRAN APP TODAY!



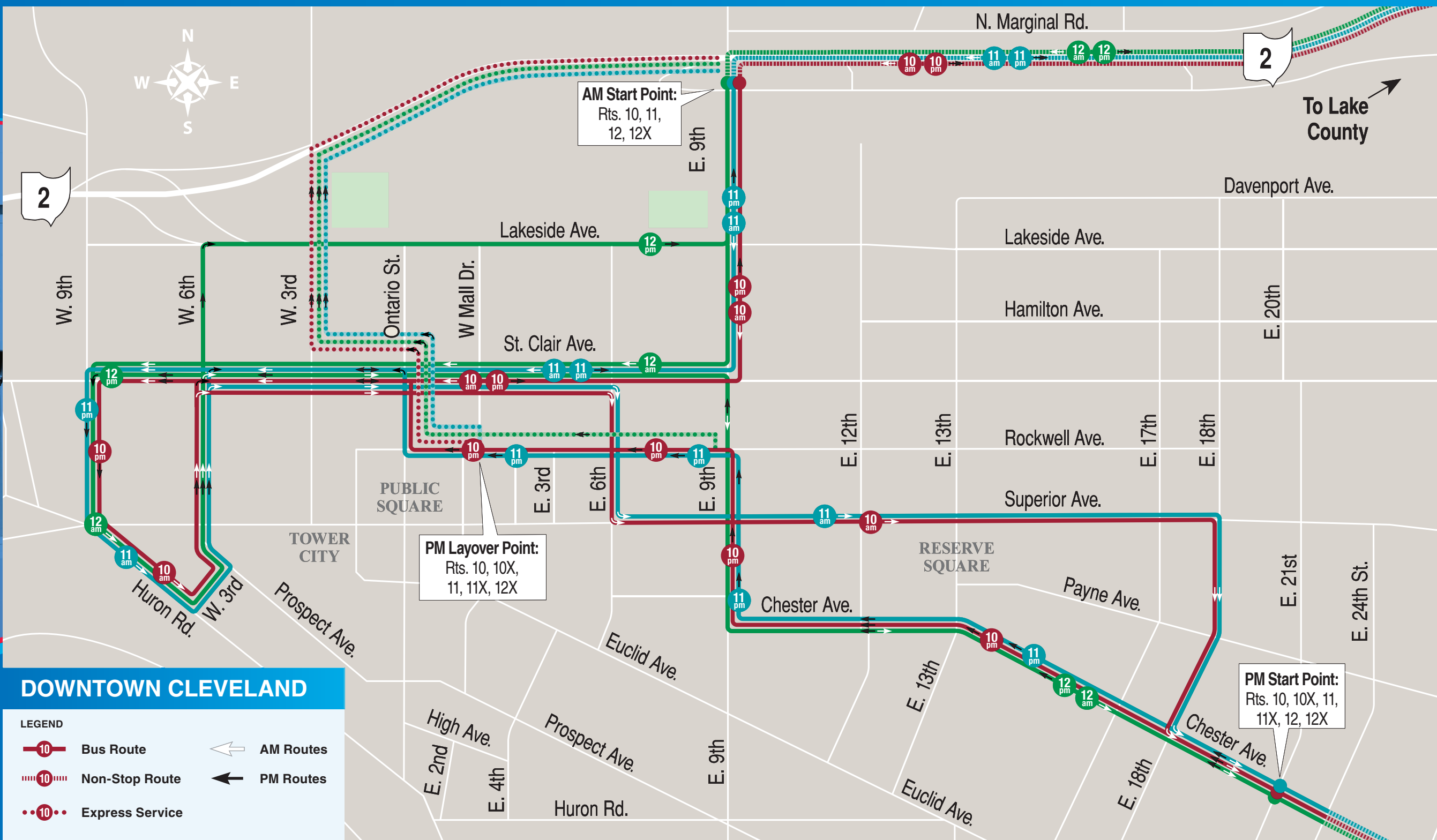
Stay Connected with Laketrans



Bus Buzz: Laketrans's monthly e-newsletter informing you about agency news and programs.

Rider Alerts: Laketrans will text or email you delays or route changes. Receive alerts via text or email. To subscribe to text message rider alerts, text LAKETRAN to 440-517-8100 (message and data rates apply).

PARK-N-RIDE ROUTES 10-12



DOWNTOWN CLEVELAND

LEGEND	
	Bus Route
	Non-Stop Route
	Express Service
	AM Routes
	PM Routes

RIDER TOOLS



Trip Planner

Find the best route to your destination using Laketrans's online trip planner.



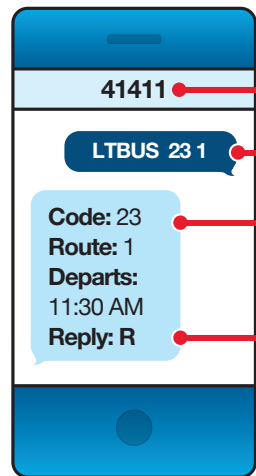
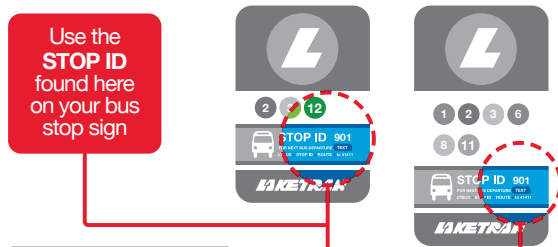
Real-Time Map

Locate your bus traveling along its route in real-time or tap on any of Laketrans's 745 bus stop locations for the next bus departure.



Next Bus

Find the next scheduled departures from your bus stop or Park-n-Ride by texting LTBUS + STOP ID + ROUTE # to 41411.



41411 Text 41411

LTBUS 231 Make sure to type LTBUS + STOP ID + Route # *Must Use Spaces

Code: 23 Route: 1 Departs: 11:30 AM Reply: R You'll receive a message with your Next Bus Departure times.

Text R back to 41411 to REFRESH your departure times.



Rider Tools

Available at laketrans.com or by downloading Laketrans's free mobile app.

TIPS FOR A SUCCESSFUL TRIP

Plan Your Trip

You can plan your trip at laketrans.com, with Laketrans's mobile app, Transit App, or Google Transit. Printed bus schedules are available at transit centers, local libraries, senior centers, Lakeland Community College, Great Lakes Mall and on-board Laketrans buses.

Arrive Early

Get to your bus stop a few minutes early. As the bus approaches, check the destination sign on the front of the bus to make sure it's the correct bus.

Pay Your Fare

Tap & Ride or purchase Laketrans tickets right from your smartphone. Download the EZfare app from the App Store or Google Play Store.

Buses are also equipped with fare boxes that take cash, coins, All-Day Passes, and Value Cards. Passes can be purchased at laketrans.com or by calling 440-350-1000.



Take A Seat

We ask that you keep the seats at the front of the bus open for seniors and people with disabilities. We recommend that for your safety, you take a seat instead of standing.

Getting Off The Bus

About a block before your bus stop, press the request stop button to signal the driver. Wait until the bus comes to a complete stop and depart from the rear door.



Transferring Buses

Laketrans offers free transfers along Local Routes 1-9 and Park-n-Ride Routes 10-12 at designated transfer locations and Greater Cleveland RTA connections. If you pay with EZfare, your activated bus pass is valid for two hours to use to transfer. If you pay with cash, a bus pass or need to transfer to RTA, ask your driver for a transfer when you pay your fare. Transfers are valid for two hours. Transfers are not valid on the same route from which the transfer was issued or for use on a return trip.

Bike Racks

All Local Route and Park-n-Ride buses are equipped with bike racks. The racks allow a bike rider to mount their bike on the front of the bus when riding. There is no extra charge for your bike.

Travel Training

Are you a first time rider? Laketrans offers one-on-one travel instruction to individuals and groups to teach you how to plan your trip, read a bus schedule, pay your fare and use Laketrans's Rider Tools. Schedule a travel training by calling 440-350-1067 or email outreach@laketrans.com.

Learn More

For more riding tips, safety information or to watch our How to Ride video, visit laketrans.com and click Riding Laketrans or Rider Tools.

DIAL-A-RIDE

Dial-a-Ride is a door-to-door, assisted transportation shared-ride service.

Dial-a-Ride operates Monday – Saturday providing transportation throughout Lake County and to limited medical facilities in Cleveland. On the second Monday and the second Thursday of each month, Laketrans travels to other medical facilities in Cuyahoga County.

Reservations are required 1-12 business days in advance. You can make reservations online with a Request-a-Ride account at laketrans.com or by calling 440-354-6100 or 1-888-LAKETRAN.

Dial-a-Ride is a prepaid service, meaning your trip must be paid for when you schedule your reservation. There are multiple ways you can pay for your trips when scheduling a reservation.

Pay when you call:

When you call Customer Service to schedule a reservation, you will be able to pay for your trip with a credit or debit card over the phone.

Pay through Request-a-Ride:

Login to Request-a-Ride and select the payment tab to add funds to your account. Your fare deducts from your balance when you schedule a reservation. To open a Request-a-Ride account, call Customer Service.

Mail-in a check or money order:

Customers are able to mail a check or money order to Laketrans and have the funds applied to a Dial-a-Ride account.

Add funds to your account in person at Laketrans:

Come to Laketrans in person and add funds to your Dial-a-Ride account. Laketrans is located at 555 Lakeshore Blvd. in Painesville Twp. Business hours are Monday – Friday, 8 a.m. to 4:30 p.m. If you need to add funds to your account in person at Laketrans, a Dial-a-Ride trip will be provided free of charge.

FARES

Bus fare must be paid when boarding the bus for Local Routes and Park-n-Ride services. Dial-a-Ride customers pay at the time of scheduling a reservation.

Ways to pay on Local Routes & Park-n-Ride:



EZfare app: Tap & Ride using the EZfare app and you're guaranteed to pay the lowest fare everyday. Simply add funds to your account then scan your QR code when boarding the bus. You can also buy and store bus passes in the EZfare app or on an EZfare smartcard.



Scan QR code to get started with EZfare



Fare box: Laketrans fare boxes accept cash, coins, All-Day and 31-Day passes and pre-purchased Value Cards. Drivers cannot make change. Fare cards can be purchased laketrans.com, by calling 440-350-1000 or in-person at Laketrans at 555 Lakeshore Blvd. in Painesville Township. Please allow 2-10 business days for delivery.

Local Routes (Routes 1-9)

	Each Way
Regular Fare	\$1.75
Reduced Fare*	75¢
All-Day Pass	\$4.00
Reduced Fare	\$2.00

Park-n-Ride (Routes 10-12)

	Each Way
Regular Fare	\$3.75
Reduced Fare*	\$1.50

31-Day Pass

Activates on first day of use for 31 days **\$135.00**

*Reduced fares are available for seniors, people with disabilities, and veterans. Apply for Reduced Fare eligibility online at laketrans.com.

Children ages 12 and under rider free with a fare-paying adult.

Dial-a-Ride

	Each Way
Regular Fare	\$10.00

Reduced Fare* **\$2.50**

*Reduced fares are available for seniors, people with disabilities, and veterans. Apply for Reduced Fare eligibility online at laketrans.com.

Children ages 12 and under rider free with a fare-paying adult.

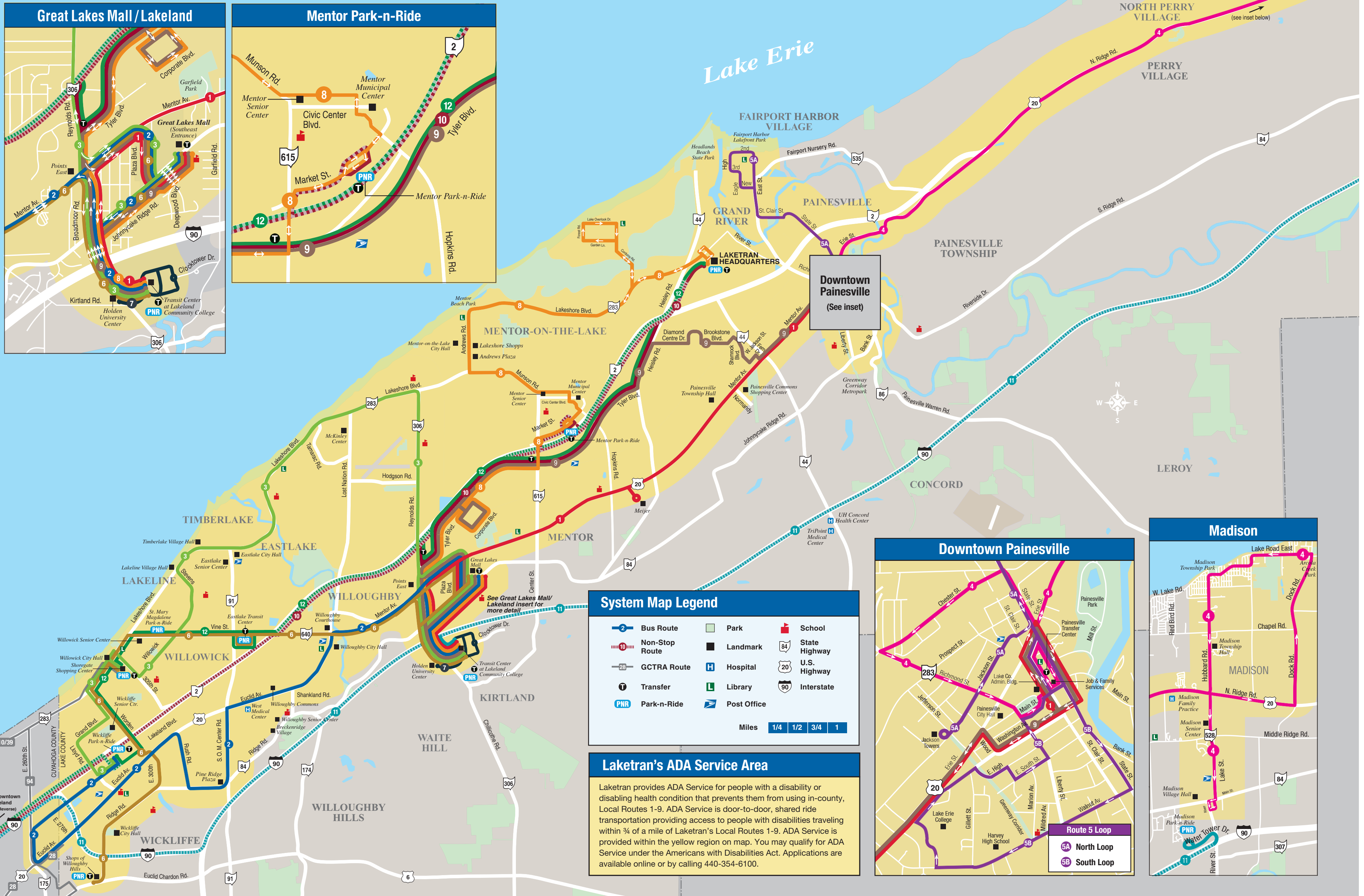
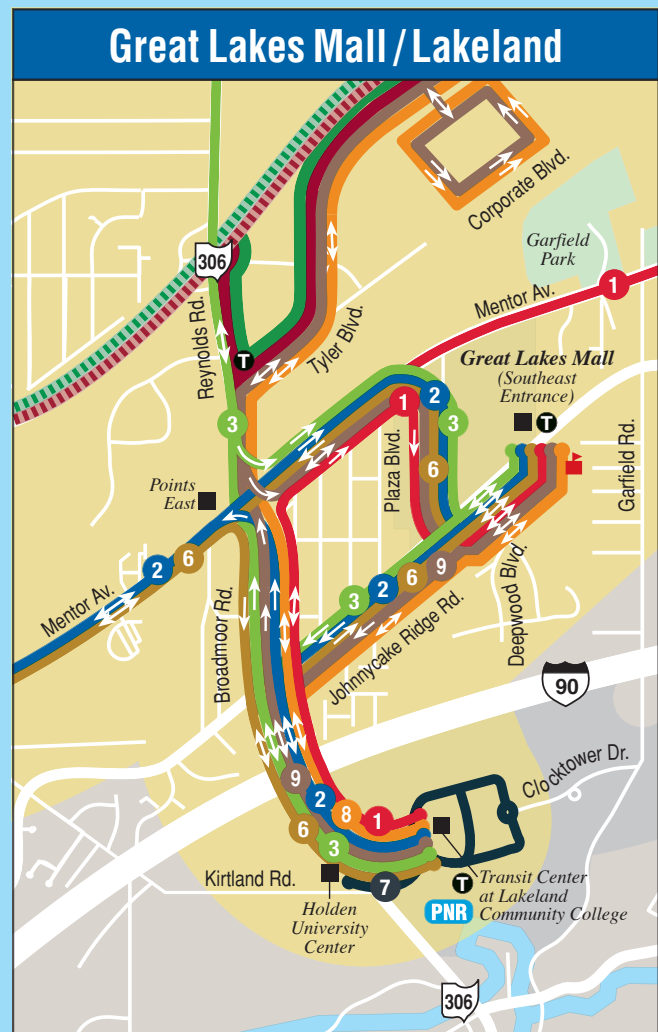
From our CEO



Welcome to Laketrans

"Laketrans is committed to providing you with a safe and reliable public transit experience. With Laketrans, you will enjoy getting where you need to go in a clean, accessible, and efficiently operated bus, driven by Lake County's friendliest drivers. We have always put our customers first and our goal is to make Laketrans your first choice to get around town. Welcome aboard."

~ Ben Capelle



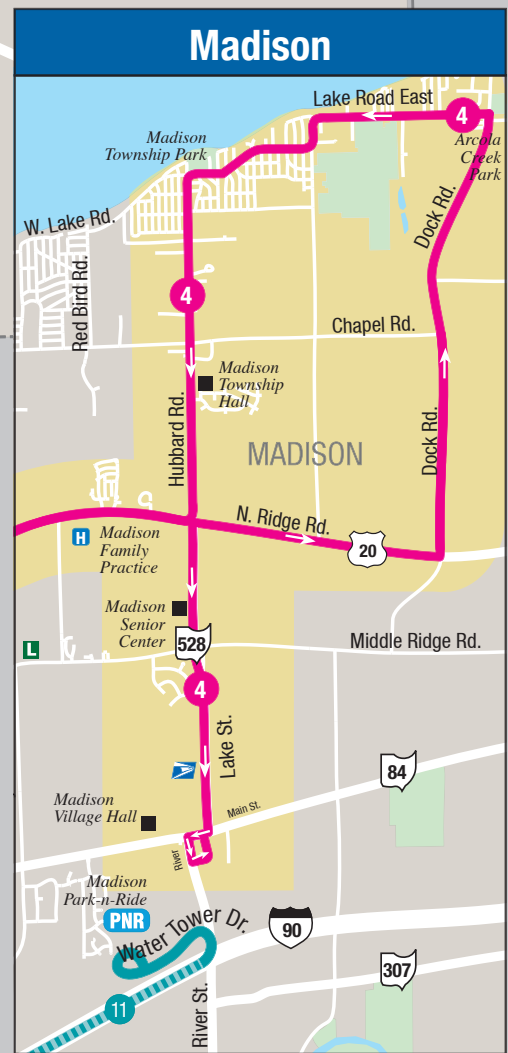
System Map Legend

Bus Route	Park	School
Non-Stop Route	Landmark	State Highway
GCTRA Route	Hospital	U.S. Highway
Transfer	Library	Interstate
Park-n-Ride	Post Office	

Miles 1/4 1/2 3/4 1

Laketran's ADA Service Area

Laketran provides ADA Service for people with a disability or disabling health condition that prevents them from using in-county, Local Routes 1-9. ADA Service is door-to-door, shared ride transportation providing access to people with disabilities traveling within 3/4 of a mile of Laketrans Local Routes 1-9. ADA Service is provided within the yellow region on map. You may qualify for ADA Service under the Americans with Disabilities Act. Applications are available online or by calling 440-354-6100.



LOCAL ROUTES

Laketran's Local Routes 1-9 travel along the major corridors of Lake County. Stops can be found at approximately 1/4 mile intervals. Local Routes operate Monday through Saturday. All buses on Routes 1-9 are equipped with bicycle racks that can accommodate up to two bikes.

ROUTE	MAJOR CORRIDOR	CITIES SERVED	ROUTE	MAJOR CORRIDOR	CITIES SERVED
1	Mentor Ave.	Mentor, Painesville Township, Painesville	7	Campus Loop Shuttle	Lakeland Community College, Holden University Center
2	Euclid Ave.	Mentor, Willoughby, Wickliffe, Euclid	8	Tyler Blvd./Andrews Rd.	Mentor, Mentor-on-the-Lake, Mentor Headlands, Painesville Township
3	SR 306/Lakeshore Blvd.	Mentor, Willoughby, Eastlake, Willowick, Wickliffe	9	Tyler Blvd./Heisley Rd.	Mentor, Painesville
4	SR 20	Painesville, Perry, Madison			
5	State St.	Painesville, Fairport Harbor			
6	Vine St.	Mentor, Willoughby, Eastlake, Willowick, Wickliffe, Willoughby Hills			

PARK-N-RIDE

Laketran's weekday Park-n-Ride service takes you from Lake County to downtown Cleveland economically, safely and on-time. Laketrans offers three routes from eight Park-n-Ride locations. Commuters and carpoolers park free at any of Laketrans well-lit Park-n-Ride lots. All buses on Routes 10-12 are equipped with bicycle racks that can accommodate up to two bikes.

ROUTE	EXIT	AREA SERVED
10	SR 615	Mentor Park-n-Ride/Tyler Boulevard
11	SR 528/SR 306	Madison/Lakeland College Park-n-Ride
12	Lloyd Road	Eastlake Transit Center/Wickliffe Park-n-Ride/Tyler Boulevard

ACCESSIBILITY

All Laketrans buses are wheelchair accessible.

Local Route and Park-n-Ride buses kneel to assist negotiating the first step.

Dial-a-Ride buses carry wheelchairs to assist when needed.

All service animals are welcome.