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555 Lakeshore Blvd. Painesville Twp., OH 44077

## RFP # 2502 Digital System for Customer Communications

### Questions & Answers

December 30, 2024

Q1. Could you share Laketrans annual ridership (NTD-reported unlinked boardings) for 2023 and 2024, and if possible what your planning leadership would forecast for 2025?

A1.

NTD Reported	2023		2024 through November
MB_DO	317087		333729
CB-DO	59168		62129
DR-DO*	252387		226596
* This includes Geauga Transit because we had to report their ridership to NTD			
Purchased**	15395		13425
*Breckenridge is not reported to NTD- we only had to report City of Wickliffe			
Gauga Transit	14555		28653

Laketran operates rural transportation agency, Geauga Transit, as of July 1, 2023. The main focus of this project will be Laketrans service and customers. There is a small possibility that Geauga Transit would be incorporated at a later date depending on need and funding availability.

Q2. Also, are you aware of the NEORide Modular Transit System RFP currently on the street? There's slight overlap with your scope, in terms of generating a GTFS-realtime Service Alerts feed for Transit and Google Maps. I'm planning to submit a proposal to that, and I'm curious if there could be an opportunity to expand/alter the scope of the NEORide RFP to accommodate Laketrans needs. I'm also fine submitting proposals to both RFPs, it just seems odd to do that, given their similarities and the purpose of NEORide's RFPs.

A2. Laketrans project is separate and unique from NEORide's project. Proposals submitted to Laketrans must address the scope of work described our RFP.

Q3. I have a question regarding what options for procurement are available to LAKETRAN. The reason for asking is that many Transit agencies procure software via agreements like GSA or Co-ops like NASPO and OMNIA. This allows both parties to avoid lengthy legal reviews



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while providing complete pricing transparency. As we work on our response, are alternate procurement methods available for this project?

A4. Alternate procurement methods are not available because the procurement (aka solicitation, request for proposals, or scope) has already been issued. Laketrans has purchased products from cooperative purchasing agreements in the past. The proposals submitted in response to Laketrans RFP #2502 must address the scope of work we have requested. If you would like to submit an alternate proposal from a cooperative purchasing agreement, you are free to do so. Please be sure to identify this in your submission. However, all proposals will be evaluated using the criteria described in section 3.12.